

Best Practices

Effective Business IT Alignment

through software-based
Decision Management



Getting experts from departments outside of IT involved in the testing and automation of business rules is a big challenge for many organizations. A Decision Management software tool can support these efforts and help you close the gap between IT and other departments.

Bringing together IT and experts from other departments with Decision Management

Many business processes, such as the processing of claims, issuing of loans or calculation of tariffs, contain operational decisions. When carrying these out, employees must keep to predefined rules so that compliance regulations are upheld and processes are oriented towards company goals. Decision Management is just as relevant as Process Management and should sustainably support the whole organization in the reaching of its goals. In particular, it is crucial to ensure that:

- > the requirements of each department are implemented
- > implementing new sets of rules or changes happens quickly
- > external stakeholders are brought on board
- > the execution of business rules is tested and automated

Many organizations either find achieving the necessary support they need from IT difficult or are missing it altogether. For example, when tariffs are calculated using Excel they can neither be checked nor executed automatically. Although some organizations attempt to implement automation, they are relying on complex execution systems, for example those based on Java, with which employees cannot work independently. Thus laborious modes of communication and unsatisfactory results arise.

With the help of a professional solution for Business Decision Management (BDM) you can unite not only IT with experts in other departments, but also Process and Decision Management. With the modeling standard Decision Model and Notation (DMN) you can directly integrate decision models into process models. Modern BDM solutions, such as the Signavio Decision Manager extension of Signavio Process Manager, are also able to evaluate and execute models – if desired also without a third party system. Through integration in the process portal, decision models are documented transparently for the whole organization, creating an ideal communication basis for all. Signavio makes decision modeling possible – now you can carry out tests and execute decisions on one platform. Get the most out of the valuable knowledge of your departmental experts and reduce the time taken to incorporate new rules and changes to a minimum – without any real IT effort!

Signavio Process Manager at a Glance:

- > collaborative platform for business and IT
- > transparent Process and Decision Management on one platform
- > create executable decision logic without IT expertise
- > automatic testing and execution of decisions
- > internal approval workflow for business and IT
- > transparent documentation for internal and external stakeholders in one collaboration hub

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