

HELLER

How Can a Better Understanding of Business Processes Drive Digital Transformation and Innovation?

Gebr. Heller Maschinenfabrik GmbH (HELLER) develops and produces advanced CNC machining tools and manufacturing systems for machining operations. To keep its position as front-runner in the market, HELLER is embarking on a digital transformation initiative aiming for more automation and an increased focus on core competencies and innovation.

To help ensure an efficient technological transition and drive change, HELLER followed a data-driven, process-centric strategy. The **insight into business processes** that the company gained quickly revealed **new areas for digitalization and automation**, helping it to prioritize focus areas for its transformation.



Gaining New Perspectives Quickly and Underpin Strategic Discussions with **SAP® Signavio® Process Insights**

Before: Challenges and Opportunities

- Identify harmonization opportunities, reduce process complexity and testing effort for the move from legacy SAP® ERP systems to SAP S/4HANA® Cloud
- Eliminate backlogs to improve process performance and mitigate project risk
- Identify areas for pre-migration process improvement and determine innovation roadmap after the transition using SAP S/4HANA Cloud capabilities

Why SAP

- Flexible analysis on business process performance with the SAP Signavio® Process Insights solution
- Native SAP solutions that delivers out-of-the-box best practices, business content and readily available improvement recommendations, based on insights from SAP systems
- Minimal setup effort for reduced time-to-insight and faster time-to-value
- Ease of use for business users; no dedicated expertise on data science and process analysis needed
- High customer-centricity and service-orientation of the SAP team

After: Value-Driven Results

- Uncovered potential areas for digitalization that had not previously been considered
- Facilitated business decisions and opened the door for discussions on new simplification and automation areas to accelerate a shift towards a stronger focus on core competencies and innovation
- Helped prioritize key data quality and data management projects by showing the potential value
- Provided data-driven view on the most relevant potential process blockers
- Laid the groundwork for a successful migration and digital transformation of the business

HELLER

“SAP Signavio Process Insights has opened up completely new ways of thinking for us. For the first time, we have a holistic overview of our business process landscape, which will enable us to **make decisions based on hard data, rather than gut feeling.**”

Sebastian Fügner, Inhouse Consultant BI & Analytics,
Gebr. Heller Maschinenfabrik GmbH

4 hours

To go live with the SAP Signavio Process Insights solution, with ready-to use analysis

Less

Manual interventions in complex operational processes, more value-adding activities

SAP Signavio 

Gebr. Heller
Maschinenfabrik GmbH
Nürtingen, Germany
www.heller.biz

Industry
High Tech

Products and Services
Machine tools and
production systems for
metal-cutting processes

Employees
2,600

Revenue
€366.2 million (2021)

Featured Solutions and Services
SAP Signavio Process Insights

THE BEST RUN

