



PUBLIC

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Feature Scope Description for SAP Signavio Journey Modeler

SAP Signavio Journey Modeler

SAP Signavio Journey Modeler enables you to operationalize Customer Experiences. Connect journeys and processes, metrics, systems and roles to understand, improve and transform your journeys and processes.

Feature	Description
Standard Journey Modeling	Build journey models in a tabular structure. Use stages to depict all stages of a journey in a timeline approach. Add sections to include customer sentiments or IT systems while the number of sections is unlimited. Add multiple columns to each section for one stage. The smallest element you can edit is the card, contained in a table cell. What you can add to a card depends on the section type.
Link BPMN processes to journeys	Link one or more processes to a journey model. You can link complete processes or select process elements.
Link external BI tools (Google Data Studio and Tableau)	Add external widgets, for example to visualize data. You need link addresses or code snippets to add external widgets. Currently Tableau and Google Data Studio are supported.
Link analytical widgets from process investigations (SAP Signavio Process Intelligence)	Add widgets from SAP Signavio Process Intelligence, to illustrate investigation results. To be able to view a widget, users must be added as consumers to the data view in SAP Signavio Process Intelligence.
Automatically detect IT systems and Organisational units based on linked processes	IT systems detected in the linked process models are automatically displayed in this section. All IT systems that are detected in any linked process are listed in the first element. If a column contains a linked process, IT systems in this process are marked with a solid line.

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